



Maintenance Agreement

A qualified service technician will make weekly trip(s) every month on a designated weekday (any change of the designated weekday made by customer will incur additional fees) to the location to perform the work.

1. Backwash filter as needed
2. Brush tile line in pool (cleaning suntan oils and organic materials from tile-not mineral deposits).
3. Clean strainer basket (as needed).
4. Vacuuming, leaf mastering or leaf raking of the pool (as needed).
5. Chemical testing of pool and balancing water with chlorine and acid.
6. Complete water analysis.
7. Skim water surface each visit.
8. Brush pool and walls of pool (as needed).
9. Care and maintenance of the filter equipment.
10. Elimination and control of an algae problem.
11. Refilling of chlorinator bucket and tubing adjustments (additional charge for tubing)
- 12. Rainy day schedules shall consists only of chemical testing of the water, adding any necessary chemicals and checking the operation of all pool equipment.**
13. Technician will have a company shirt so they will be easily recognized
14. The service day will only change due to unforeseen circumstances such as truck repairs, illness, doctor appointments, holiday, etc., but pools will be serviced weekly.
15. Freedom Pool Services can not be held liable for any water damages caused by a leaking pool system. We will always report when we observe this and estimate a repair, but a pressurized system at anytime can develop a leak of crack due to outdoor elements, age or wear and tear.
- 16. Freedom Pool Services takes the weeks of Thanksgiving and Christmas off There are 52 weeks in a year, Pool Service will be provided for 48 weeks out of each and every year, therefore your monthly bill will average out to pay for four weeks every time. The additional 2 weeks off will be held as "floating" for illnesses of staff and/or further education and certifications to better serve you.**

There will be no credits issued to the customer for service not provided due to locked gates, animal problems or any other problems beyond our control that might prohibit us from servicing your pool or spa. If you feel a service visit was missed for any other reason, please call our office within 24 hours and the visit will be rescheduled

Additional charges not included in the monthly service rate:

1. The owner will pay for an annual conditioning charge (if necessary).
2. **\$ 110.00 per filter Clean, Single Carts \$65 this will be done at least twice a year. If extra cleans are necessary we will get approval first. Filters can not legally be rinsed in the street to storm drain. Property owner should specify location on property to do the cleaning as there will always be some residuals.**
3. Any algaecide that may be required.
4. Shock treatments.
5. Any repairs to the pool or related pool equipment requested and/or authorized by the owner.
6. Stain and/ or metal removers. And phosphate removers,
7. Any request for equipment tech to diagnose or fix a problem, or any request for an extra visit outside the normal scheduled weekly visit

The owner agrees to:

1. Keep monthly service payments current. Past due payments are subject to late fees and interest charges. Payments will be made in beginning of the month, for that month.
2. Acknowledge that the rate established under this agreement is for monthly service.
3. **Maintain normal water level in the pool.**
4. Keep trimmings from trees and plants away from the pool area to their best ability.
5. Remove any type of pool cover on the day scheduled for service.
6. Keep the average water temperature below 84 degrees Fahrenheit or agree to pay for additional chemicals.
7. To approve any estimates sent to repair pool functionality within 7 days
8. **Allow access on service day (gates unlocked if no code given) between 8am-5pm
Contain any aggressive animals that may prevent us from being able to perform our services;
and agrees to pay for additional trips* required to complete services.*Prorated charges apply**
9. Keep pool sweep in working order. If pool service was estimated with working pool sweep the service rate will go up if pool no longer has working sweep

10. .The customer authorizes Freedom Pool Services to make any repairs that will cost less than \$99 without prior notification to the customer and to leave all old parts on the job site for inspection. Charges for such repairs will be added to the next monthly bill. All other repair work will require prior authorization by the customer and payment shall be made upon completion of the repair.

12. To maintain filter pump schedule based on the weekly service techs recommendations and to communicate before making any change to it

Customer Signature _____ Date _____